

Project Phoenix II

Transforming our technology & processes across SEAO



We are transforming how we work. We will take our time and get it right.

Crawl

Walk

Run

At the start of the project, we **CRAWL**

Focus is on understanding the changes and what they mean for our teams.

Closer to go-live we start to **WALK**

Training & engagement enables and prepares teams to use the new technology and

After go-live we start to **RUN!**

Once the changes are part of 'business as usual' further improvements can be discussed.